

PUDDLES-B-GONE

SHIPPING & DELIVERY POLICY

Last updated September 01, 2024

This Shipping & Delivery Policy is part of our Terms of Sale ("Terms") and should be therefore read alongside our main Terms: <https://www.puddlesbgone.com/all-legal-documents/>.

Please carefully review our Shipping & Delivery Policy when purchasing our products. This policy will apply to any order you place with us.

WHAT ARE MY SHIPPING & DELIVERY OPTIONS?

In-Store Pickup

In-store and curbside pickup is available for Contact us for details. Pickups are available _____ . Contact us for details

We offer various shipping options. In some cases a third-party supplier may be managing our inventory and will be responsible for shipping your products.

Free Shipping

We offer free Special large orders from distributors shipping for Distribution Centers.

Shipping Fees

We also offer shipping at the following rates:

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If you select a shipping option, we will follow up after you have placed the order with any additional shipping information.

All times and dates given for delivery of the products are given in good faith but are estimates only.

For EU and UK consumers: This does not affect your statutory rights. Unless specifically noted, estimated delivery times reflect the earliest available delivery, and deliveries will be made within 30 days after the day we accept your order. For more information please refer to our Terms.

Shipping Policy Thank you for choosing Puddle-B-Gone! We are committed to ensuring that your shopping experience is smooth and satisfactory. Here's an overview of our shipping policies: Shipping Methods and Rates: We offer various shipping options to meet your needs. Shipping rates are calculated based on the size and weight of your order, as well as the delivery destination. You can view shipping options and costs at checkout. Processing Time: Orders are processed within 1-2 business days from the time of purchase. Please note that processing times may vary during peak periods or sales events. Delivery Time: Delivery times depend on the shipping method selected and your location. Standard shipping typically takes 5-7 business days, while expedited options are available for faster delivery. Once your order has shipped, you will receive a confirmation email with

tracking information so you can monitor its progress. Shipping Costs for Returns: If you need to return an item, please be aware that return shipping costs are the responsibility of the customer. We recommend using a trackable shipping service or purchasing shipping insurance for returns, as we cannot guarantee receipt of returned items without tracking. International Shipping: At this time, we only offer shipping within [Country/Region]. If you need to arrange shipping to an international destination, please contact our customer service team for assistance. Order Issues: If you encounter any issues with your order, such as incorrect items or damages during shipping, please contact our customer service team immediately. We will work with you to resolve any issues as quickly as possible. Contact Us: For any questions or further assistance regarding shipping, please reach out to our customer service team at crittercrew@puddlesbgone.com. We are here to help and ensure that your experience with us is positive. Thank you for shopping with Puddle-B-Gone! We appreciate your business and are here to support you every step of the way. Best regards, Puddle-B-Gone Customer Service Team

DO YOU DELIVER INTERNATIONALLY?

We offer worldwide shipping. Free Special large orders from distributors shipping is not valid on international orders.

For information about customs process:

- Email CritterCrew@puddlesbgone.com

Please note, we may be subject to various rules and restrictions in relation to some international deliveries and you may be subject to additional taxes and duties over which we have no control. If such cases apply, you are responsible for complying with the laws applicable to the country where you live and will be responsible for any such additional costs or taxes.

QUESTIONS ABOUT RETURNS?

If you have questions about returns, please review our Return Policy: <https://www.puddlesbgone.com/all-legal-documents/>.

HOW CAN YOU CONTACT US ABOUT THIS POLICY?

If you have any further questions or comments, you may contact us by:

- Email: crittercrew@puddlesbgone.com